

# Punctuality Penalties

At Rum Tum Tugger's Nursery, we understand that the unforeseeable sometimes causes time keeping to slip. With this in mind, we do not operate a policy of penalties for every late collection. Such events are registered and only after the third event in any one quarter will a £40 charge be applied to the next invoice. Subsequent late collections in that period will each be penalised with a further £10 per occasion added to the invoice. Management reserve the right to show discretion in certain circumstances.

Reviewed by Jillian Pascale March 2016